

Privacy Policy

Effective Date: 1st September 2025

Blockchain Worx Pte. Ltd. (“Company”, “we”, “our”, or “us”) respects your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal data when you use our websites, platforms, and services. It is designed to comply with applicable data protection laws, including the EU General Data Protection Regulation (GDPR), Singapore’s Personal Data Protection Act (PDPA), and the California Consumer Privacy Act (CCPA/CPRA).

1. Information We Collect

We collect personal data that you voluntarily provide, such as when registering, subscribing, or contacting us. This may include name, contact details, billing information, and usage data. We also collect technical data such as IP address, device identifiers, and cookies.

2. Legal Bases for Processing

We process your personal data under one or more of the following bases: (i) your consent, (ii) necessity for contract performance, (iii) compliance with legal obligations, (iv) our legitimate interests (e.g., improving services, fraud prevention).

3. Use of Data

We use data to deliver services, process payments, improve site performance, personalise experiences, send relevant communications (with your consent where required), comply with legal obligations, and ensure security.

4. Cookies and Tracking

We use cookies and similar technologies to enhance site functionality, personalise content, and analyse traffic. Where required by law, we obtain your consent before setting cookies. You may manage cookies through your browser settings.

5. Data Sharing

We may share your personal data with trusted service providers, affiliates, and legal authorities where necessary. We do not sell personal data.

6. International Transfers

Your personal data may be transferred and processed outside your jurisdiction. Where required, we ensure safeguards such as Standard Contractual Clauses (SCCs) or equivalent mechanisms.

7. Data Retention

We retain your personal data only as long as necessary for the purposes outlined, or as required by law.

8. Your Rights

Depending on your jurisdiction, you may have rights to access, correct, delete, restrict, or port your data, and to object to processing. You also have the right to withdraw consent and lodge complaints with supervisory authorities.

9. Security

We implement industry-standard measures to protect personal data against loss, misuse, unauthorised access, disclosure, alteration, and destruction.

10. Contact

If you have questions, please contact us at info@blockchainworx.com